

VIDEO VENDOR

4235 Main Street ★ Skokie, Illinois ★ 60076 ★ (312) 982-0440

January 10, 1989

Dear Customer:

We are pleased to announce completion of a new generation of exciting Video Vendor machine software, version # 4.00.00. The features listed below include an example of the important additions since issuance of version 3.00.00.

No longer will the machine shut down if a person fails to remove a tape inserted wrong. Instead the machine will put the tape into a reserve slot until you come to manually return it.

Now you can use the "two-for" system without concern over the amount of credit issued to tapes returned within 15 minutes. Credit issued will always be the difference between the price of the tape kept and the one returned.

New Years will no longer require any special crediting of accounts. Even leap year has been provided for.

You can now shut off the monitor message "...enter member number" if you don't use this feature.

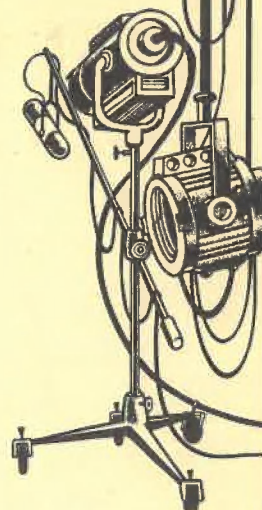
GRAND TOTAL RENTALS is now included in the service totals.

You can now add credits and debits to both credit card accounts and 9 and 11 digit account cards even though these accounts aren't open in your machine.

It is now easier and faster to manually add customers because this feature stays in its mode asking for more numbers instead of returning to the main menu after each entry.

We have removed the request for PIN numbers on 14 digit member cards when the PIN number feature is turned on.

We have protected the feature, which allows change of date and time, from accepting erroneous entries.



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We split the customer register into two sections, credit balances only or debit balances only. Select the one you want to print out.

You can allow a discount for early returns of tapes.

You can get a printout of all error codes with times and dates of errors.

You can printout a list of only those accounts which have used the machine in the last 6 months.

You can choose the specific files you want printed in the bookkeeping feature, and these files can also be downloaded through the RS-232 port.

We now give you the option to print the receipt on the screen and the customer can decide whether they want a paper receipt, or you can choose to always, or never print a paper receipt.

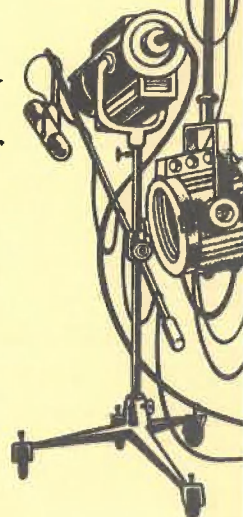
You can set any value for the coins accepted, allowing you to change the coin mechanism for a token accepted and assign any value for the tokens.

The machine no longer shuts down immediately when an error happens. Instead it retries to perform its function. Often this will produce desired results saving on downtime. The error will be printed in your error report for your information.

Finally, if you should get a shut down with an error message that does not get corrected automatically, it is no longer necessary to power off and power on the machine to get to the service menu and diagnostics. That procedure often caused the error to be corrected and didn't allow you the opportunity to find out exactly what the cause of the error was.

Included with this announcement are instructions on changing your electronics to accept 3 chip version software. All software since version 3.00.00 in early 1988 is 3 chip. Older versions were 2 chip.

When converting from 2 chip to 3 chip versions it is necessary to purchase a new Video Vendor Ram chip and Character Chip. The Ram chip sells for \$25 and the Character chip sells for \$35. Each machine being converted will require the new Ram chip and



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Character chip as well as the set of 3 new program chips mentioned below.

Machines already operating on 3 chip software need not purchase a new Ram and character chip.

If you would like Video Vendor to provide the converted electronics, the price is \$150 on an exchange basis. This conversion is for labor only and does not include any of the chips, which must be ordered and billed separately.

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LIMITED WARRANTY

Video Vendor reserves the right to change its software in content or any other way without prior notice.

Video Vendor will repair or replace its software for the original owner, for a period of ninety days due to defect in materials or workmanship. The proms must be returned by the original owner with proof of purchase to Video Vendor, Inc., to satisfy the

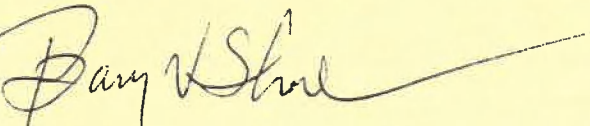
All software is sold "as is" without warranty as to its performance. The entire risk as to quality and performance of all Video Vendor software is assumed by the user.

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Prices for version 4.00.00 are as follows:

- original set of chips, per customer, \$500
- duplicate copies, same customer, \$50 each set

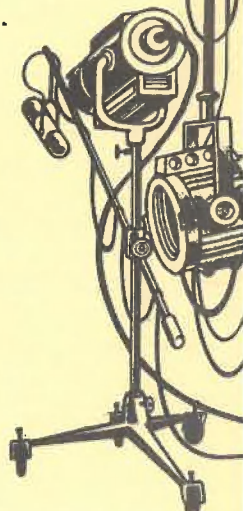
If you have any questions please feel free to call us. Detailed explanations of each new feature are included with the new chips.

Very truly yours,
Video Vendor, Inc.


Barry N. Shore

BNS:nm

enc.



VIDEO VENDOR

4235 Main Street ★ Skokie, Illinois ★ 60076 ★ (312) 982-0440

March 21, 1990

Video Vendor Customers:

ATTENTION

CODE LABELS

Effective immediately we have just reduced code label prices as follows:

50 or less\$1.50 each
100 or less 1.35 each
200 or less 1.25 each
300 or less 1.10 each
over 300 1.00 each

Video Vendor machines are programmed to work effectively only on official Video Vendor labels. Look for the Video Vendor copyright at the peak of each label. The security of your movies and the proper functioning of your machine require your use of correct code labels.

NEWEST SOFTWARE

The newest Video Vendor software has many fantastic features including:

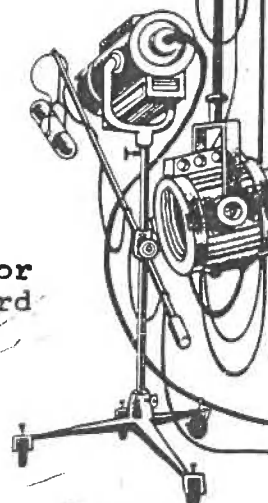
- CUSTOMER MAY RETURN MOVIES WITHOUT A CARD
- MACHINE DOES NOT SHUT DOWN BECAUSE MOVIES RETURNED WRONG. INSTEAD THEY GO INTO "OVERRIDE SLOTS"
- CREDIT AND DEBIT REPORTS ARE SEPARATE
- INVALID LIST PRINTS MOVIES THAT WON'T RENT DUE TO MISSING OR INVALID LABELS, OR IF A MOVIE IS STUCK ON A SHELF

Without this new software you are probably creating a lot of extra work for yourself having to go to the machine unnecessarily. You also may be losing many dollars due to movies not renting that you are not aware of.

3 Chip software \$225 per set

You must currently have Version 3.00.00 or newer software or you must convert or exchange your older Microprocessor Board (MPB) to accommodate the newer 3 Chip Versions.

Cost for exchange of MPB is \$337.



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4235 Main Street ★ Skokie, Illinois ★ 60076 ★ (312) 982-0440

December 3, 1990

To Whom it May Concern:

As of January 1, 1991 Video Vendor, Inc. will cease operations. All contracts, agreements, and other obligations will be null and void.

Parts and supplies may be purchased from ABM Industries, Inc. 4235 Main Street, Skokie, Il 60076, phone (708)675-0400.

If you have any questions you may reach me at the Video Vendor phone number til December 31, 1990.

Best Regards,
Video Vendor, Inc.



Barry Shore
President

BS:nm

membership
ship

1.41 enclosed

stockers

+ Apr 25

0.22 3.44

1.00

